

Congratulations on the purchase of ThermalWood decking. We have worked extremely hard to provide you with a superior product.

Before you begin, here are a few tips. Firstly, should you need any further information on how to work with our products, please visit www.thermalwoodcanada.com for more information.

So let's get started. You are the proud owners of Thermally Modified Wood. This product unlike any other you may have used, but it reacts in much the same way the wood you know. The difference is in the process that modifies the cellular structure of the product. This prolonged high heat treatment process provides some amazing characteristics against rot, decay and structural stability.

Section 1 – Working with ThermalWood

ThermalWood reacts like normal hardwood. Sanding, cutting, drilling or shaping, you need only use normal techniques. Use sharp saws (fine tooth for best results) and have sharp edges on chisels. Take normal precautions for dust, debris and personal safety, and ThermalWood is a pleasure to work with.

Section 2 – Decking Installation

We recommend joist spacing of 16" on center. If possible, each board should touch at least three joists for maximum support. Remember to check and follow municipal guidelines for details on your projects requirements.

For best results:

1. Pre-drill and countersink when attaching fasteners on any surface of the board.
2. Use under mount or hidden fasteners for cleanest result (make sure you follow basic manufacturers directions and choose those best suited for hardwood applications)
3. Leave at least 1/8" between boards
4. Make sure the screw you choose are suited for joist material (some contain metal preservatives)
5. Make sure screws are 5/8" from edge of board in all directions.
6. We do not recommend nailing ThermalWood Decking
7. ThermalWood Decking is not suitable for direct ground contact.
8. Slope all decks slightly for water runoff

Section 3 – Coatings or finish applications

ThermalWood requires no coatings to maintain the physical properties of decay resistance. The exposure to UV rays will, however, lighten the color of the wood. If you desire a weathered and rustic look to your decking product, then you have an easy job, simply do nothing. If you wish to maintain its natural color a coating with UV protection is required. It is important to note that wear resistance is also a key factor.

25 Year Warranty

Limited Warranty Coverage

ThermalWood Canada warrants ThermalWood Decking (the Product) when properly stored, handled, installed, finished and maintained according to published installation and care instructions, to the original consumer (the "Purchaser") for a period of twenty-five (25) years from the date the Product is purchased against rot and decay that affects the structural integrity of the Product under normal conditions of decking use and exposure. Normal checking, small cracking and swell are considered normal and not a manufacturing defect.

Purchaser's Responsibilities.

Each purchaser of ThermalWood Decking is solely responsible for determining the effectiveness, suitability and safety of any particular use or application of the Product. ThermalWood Canada shall have no liability for defects or damage resulting from improper installation as described in published installation instructions, or from abuse or neglect in care and maintenance. If for any reason you believe the decking is defective DO NOT INSTALL, contact your dealer.

Remedies and Exclusion of other Remedies

ThermalWood Canada liability is limited to replacement of defective product. ThermalWood Canada is not liable for any cost, damage, direct or indirect effects from the use of this product.

To activate a claim on a defective product, the homeowner must notify ThermalWood Canada within 30 days of purchase of a possible non-conforming boards. To file a claim, the homeowner must provide photos and proof of purchase receipt before replacement units will be shipped. So not return this product to the point of purchase, ThermalWood Canada reserves the right to conduct further testing and inspection before any claim is settled. Please visit www.thermalwoodcanada.com for more details.

NO OTHER EXPRESS WARRANTY IS OR WILL BE MADE BY THERMALWOOD CANADA WITH RESPECT TO THIS PRODUCT



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